



Legal Disclaimer

You have just logged on to the website, www.quamvest.com, which is published by QUAMVEST S.A., a management company approved by the CSSF (who obtain its license as of October 22nd, 2014)

Company Information:

QUAMVEST S.A.

- Share capital: 1 301 000 Euros
- RCS identification Number: B 183 533
- Intra-Community VAT identification Number : LU26947572

QUAMVEST S.A. draws the attention of users of the website to the following points:

Access to the website:

- The user of this website acknowledges having the necessary skills, means, and knowledge to access the website
- The information published on the website does not constitute:
 - Neither an offer of products or services assimilated to a public offering or solicitation to buy or sell financial instruments or any other investment product;
 - Nor an inducement or advice for any investment or arbitrage of financial instruments or any other investment product.
- QUAMVEST S.A. cannot be held liable for items beyond its control and for any damages that may be suffered as a consequence to a user's technical environment, including its computers, software, network equipment, and any other equipment used to access or use the service and/or information.
- The cost of accessing and using the telecommunication network are borne by the customer, according to the terms and conditions set by its access providers and telecommunication operators.

Intellectual Property:

- QUAMVEST S.A. is the owner or right holder of all the elements that constitute this website, including data, drawings, and graphics. Any reproduction, representation, broadcast, or rebroadcast, in whole or in part, of the content of this site by any means whatsoever without the express prior authorization of QUAMVEST S.A. is prohibited.

Setting up hypertext links

We inform you that QUAMVEST S.A. authorizes any website or other support to quote this website or to set up a hypertext link pointing to the following address: <https://www.quamvest.com> .



Authorization to establish a link is valid for any medium, except for those disseminating information of a political, religious, pornographic, xenophobic nature, or that may affect the sensitivity of the final user.

Content of the website

- QUAMVEST S.A. reserves the right to correct, at any time and without notice, the content of this website. In addition, QUAMVEST S.A. declines all responsibility for any delay, error or omission in the content of these pages or in any case of interruption or unavailability of the service.
- QUAMVEST S.A. cannot be held responsible for any decision taken on the basis of information contained on the website, or the use that could be made by third parties. Anyone wishing to benefit from one or more of the services and/or one or more products presented on the website is invited to contact QUAMVEST S.A. to inquire about the contractual and tariff conditions applicable to this (these product(s) and/or this (these) services(s)).
- Access to the products and services presented on the site may be subject to restrictions in respect of certain persons or in certain countries. None of the products and / or services will be provided by QUAMVEST S.A. to a person if the law of his/her country of origin or any other country that concerns him/her prohibits it. However, it is the responsibility of any person interested to check with their usual advice beforehand that its legal and tax status allows it to subscribe products and / or services presented on the site.

Cookies

- The user is informed that during his/her visits to the website, a cookie may be automatically installed and stored temporarily in memory or on his/her hard disk. A cookie is an element that does not identify the user but it is used to record information relating to the navigation of it on the website. Users of the website acknowledge having been informed of this practice and authorize QUAMVEST S.A. to use it. They will be able to deactivate this cookie via the parameters appearing within their software of navigation. The lifespan of cookies is three days.

Personal Data

You have a right to access, modify, rectify and delete data concerning you in accordance with the amended Law of 2 August 2002 and the amended law of 30 May 2005, as well as the General Data Protection Regulation (GDPR) of 14 April 2016. You can read the complete policy under

http://www.quamvest.com/pdfs/QUAM_Privacy_Notice_EN.pdf



To exercise this right, please contact:

QUAMVEST S.A. SA
Data Protection Officer
48, rue Charles Martel,
L-2134 Luxembourg,
Grand Duchy of Luxembourg
compliance@quamvest.com

You also have the right to object receiving prospecting messages, which you can exercise by sending us an e-mail at the same postal or e-mail address. However, if you wish to receive information about QUAMVEST S.A. and / or its partners electronically in the future, please contact us.

QUAMVEST S.A. pursues the constant goal of providing you with the highest quality of service. In order to resolve any difficulty that may arise from the use of the site at your disposal, we offer you three levels of recourse.

1. [Your usual contact](#)

Firstly, we invite you to contact your usual contact or a QUAMVEST S.A. manager. You can inform him/her of your difficulties by any means at your convenience: directly at the registered office at 48 Rue Charles Martel L-2134 Luxembourg, by telephone +352 28 10 69 1 by letter or fax to +352 281 069 2899.

2. [Customer Relationship Service](#)

In the event that the difficulty persists, we offer you the possibility to send your request to the Chief Executive Officer of QUAMVEST S.A. to obtain a review of your situation. You can address your request, accompanied if necessary by the copy of your initial mail and the response of your interlocutor, to the following address: QUAMVEST S.A. – To the attention of the CEO - 48 Rue Charles Martel L-2134 Luxembourg. The Company must acknowledge receipt of your complaint within ten working days (if the answer to be provided takes more than these ten days) of receiving it and send you a reply within a maximum of one month from the same date. In the exceptional case where the answer to be provided takes more than one month, the Company will inform you about this fact and will give an estimate date to provide the answer.



The CSSF - The mediator

You also have the possibility to contact, free of charge, the complaint service of the Financial Sector Supervisory Commission. The CSSF acts as a dispute settlement entity, in particular under European legislation relating to the out-of-court settlement of consumer disputes, which have been transposed into Luxembourg national law and introduced into the Consumer Code in 2016. The conditions and the form to enter the legal service are available on the website of the CSSF (<http://www.cssf.lu/consommateur/reclamations/>).

The CSSF has established that consumer should contact them when they have not obtained a valid response from the financial professional (and this not before one month from the receipt of the claim by the professional). Also, the CSSF only accepts claims from customers within one year of the receipt of the claim by the professional.

For valid applications, the CSSF makes a conclusion within 90 days. This period may be extended in the event of complex litigation. The agents responsible for the processing of requests for out-of-court complaint resolution within the CSSF are bound by the professional secrecy referred to in Article 16 of the Law of 23 December 1998 establishing a Financial Sector Supervisory Commission. You can enter the complaint service by sending your form to the following address:

Financial Sector Supervisory Commission (Commission de Surveillance du Secteur Financier) - CC Legal Department - 283, route d'Arlon - L-2991 Luxembourg.

For French law vehicles, you have the possibility to contact the Mediator of the Financial Markets Authority for free. The Ombudsman exercises his activity independently, within the framework of a Charter of Mediation available on the website of the Autorité des Marchés Financiers (www.amf-france.org), which specifies in particular the scope and conditions of mediation. The Ombudsman is required to rule in principle within three months of referral. The Ombudsman and his team, as well as the parties, are required to maintain the strictest confidentiality.

You can contact the Mediator by sending your request to the following address: Autorité des Marchés Financiers - Mediation - 17, place de la Bourse - 75082 Paris Cedex 02.

Publications

This website is edited by QUAMVEST S.A.

Director of publications: José Luis Velasco – CEO

QUAMVEST

Hosting

Hosting of www.quamvest.com is ensured by the company www.datacenter.eu

Conception, Development and Maintenance

Service provided by <https://thecloudwork.com/>